

Where Technology Meets Luxury: 10 Smart Hotels in Singapore

Plan a stay at one of Singapore's award-winning smart hotels, where innovative hospitality meets tech-driven luxury.

By Zachary Yeo | Dec 2024

Table of Contents

WHERE TECHNOLOGY MEETS LUXURY: 10 SMART HOTELS IN SINGAPORE

Conrad Centennial Singapore

Grand Park City Hall

One Farrer Hotel

COMO Metropolitan Singapore

Quincy Hotel Singapore

Royal Plaza on Scotts

Fairmont Singapore

PARKROYAL COLLECTION Pickering, Singapore

Aloft Singapore Novena

M Social Singapore

Takeaways



Photo Credit: Pexels/Simon Sto FPV

In a city renowned for innovation and cutting-edge infrastructure, Singapore's hospitality industry continues to raise the bar with 'smart' hotels. They elevate the guest experience by seamlessly blending technology with luxury. From mood lighting and voice-activated controls to service robots and digital concierges, these hotels enhance comfort, efficiency, and personalization.

What truly sets these hotels apart is how they combine tech-enabled amenities with exceptional hospitality. Whether it's tech-driven sustainability initiatives, smart event spaces, or interactive digital art installations, these hotels are meeting the needs of modern travelers without compromising warmth, comfort, or the human touch.

This curated list highlights 10 smart hotels in Singapore, recognized for their innovative hospitality. For each property, we'll highlight what makes it unique and who it's ideal for – whether you're a business traveler, a wellness seeker, or a leisure guest. While Singapore is known for its high costs, you'll find everything from mid-range and boutique hotels with rates as low as SGD 120-200 to high-end luxury hotels; *there's something for every budget and preference.*

Conrad Centennial Singapore



Photo Credit: Hilton (<https://www.hilton.com/en/hotels/sincici-conrad-centennial-singapore/>)

Why it stands out: *Exceptional service and world class amenities that combine luxury and cutting-edge technology*

Ideal for: *Business travelers, event planners, and tech-savvy guests seeking modern amenities in a prime location.*

Nestled in the heart of Marina Bay, Conrad Centennial Singapore offers luxury accommodations with breathtaking views of the Singapore skyline. Renowned for its spacious rooms, elegant restaurants, and impeccable service, this Hilton property has also earned recognition for its forward-thinking approach to hospitality.

Conrad Centennial Singapore blends technology and convenience, offering digital key access via the Hilton Honors app and motion-sensor systems in guest rooms to enhance energy efficiency. Business travelers benefit from a fully equipped business center and an exclusive Executive Lounge with private check-ins and workspaces. With 1,285 square metres of versatile event space and a state-of-the-art virtual studio, the hotel caters seamlessly to both grand occasions and hybrid meetings.

- **Neighborhood:** Marina Bay, near iconic landmarks like the Singapore Flyer, Esplanade, and Suntec Convention Center.
- **Technologies and Features:** Digital key access, motion-sensor technology in guest rooms that reduce energy consumption, and a state-of-the-art hybrid event studio
- **Rates:** Starts from SGD 400-450

Grand Park City Hall



Photo Credit: Park Hotel Group (<https://www.parkhotelgroup.com/grand-park-city-hall>)

Why it stands out: A stunning fusion of modern innovation and timeless charm, offering guests high-tech convenience alongside an authentic taste of Singapore's heritage.

Ideal for: Tech-savvy travelers, business professionals, and anyone seeking luxurious comfort with a local twist.

Grand Park City Hall is where modern technology meets cultural storytelling, redefining luxury hospitality. Nestled in Singapore's vibrant Civic District, this iconic flagship of the Park

Hotel Group blends contemporary sophistication and rich local heritage. Surrounded by historic and cultural landmarks with captivating architecture, and just steps from modern attractions like Funan Mall and Raffles City, it offers guests the best of both worlds — Singapore's storied past and vibrant present.

The hotel elevates convenience with selfie-powered facial recognition check-ins, keyless room entry, and smartphone-controlled room settings. Guests can tailor their experience by customizing room preferences before arrival or contacting the concierge directly with in-app messaging. Beyond its tech-savvy innovations, the hotel pays homage to Singapore's culture with vibrant Peranakan motifs, elegant neoclassical decor, and vintage-inspired artworks of local landmarks and communal spaces. This blend of cutting-edge smart technologies and rooms that evoke a deep sense of place creates a distinctive charm that captivates guests.

- **Neighborhood:** Civic District
- **Technologies and Features:** Selfie check-ins, keyless entry, smartphone-controlled rooms, in-app concierge services
- **Rates:** Starts from SGD 300

One Farrer Hotel



Photo Credit: One Farrer Hotel (<https://www.onefarrer.com/>)

Why it stands out: Blends art, technology, and luxury, offering a "hotel within a hotel" concept that caters to a diverse range of travelers seeking a luxurious, innovative stay.

Ideal for: *Those who appreciate tech-enabled accommodations and a total lifestyle environment*

One Farrer Hotel stands out as an award-winning five-star urban resort located in the Farrer Park neighbourhood. It combines sophisticated design with groundbreaking technology, offering guests a luxurious experience. The hotel's "Hotels within a Hotel" concept includes three distinct accommodations: the Urban Hotel, Loft Apartments, and Skyline Hotel & Sky Villas, each equipped with smart features like mood lighting, temperature control, and 55-inch smart TVs.

The hotel also boasts an impressive collection of over 700 original contemporary and 3D art pieces, enriching the guest experience. High-speed WiFi, complimentary in-room retail shopping, and tech-savvy event spaces—such as the Grand Ballroom with fiber optic video streaming—demonstrate the hotel's commitment to blending modern convenience with luxury. Whether for business or leisure, One Farrer Hotel integrates technology at every touchpoint for an enhanced stay.

- **Neighborhood:** Farrer Park
- **Technologies and Features:**
 - 55-inch smart TVs with in-room shopping catalog
 - Mood lighting, temperature control, and 'sleep well' beds
 - Complimentary high-speed WiFi and mini bars
 - High-tech event spaces with fiber optic video streaming
 - Over 700 pieces of original Greater Asia contemporary art
- **Rates:** Starts from SGD 250-300

COMO Metropolitan Singapore



Photo Credit: COMO Metropolitan Singapore (<https://www.comohotels.com/singapore/como-metropolitan-singapore>)

Why it stands out: *Combination of tech-savvy luxury with holistic wellness innovations*

Ideal for: *Wellness-focused guests seeking a cutting-edge and relaxing stay*

COMO Metropolitan Singapore, the first hotel from the COMO group in its home country, is located on the bustling Orchard Road and stands as a testament to the brand's strengths in hospitality and wellness. Spanning 19 floors, this property features 156 elegantly designed rooms and suites. Innovation is central to the guest experience, with features such as Bruno, the robot barista, and Sleep Dreams packages that promote deep relaxation using sound-wave technology. The lobby impresses with its vibrant LED floral art by Thomas Hilland, creating a sense of modern luxury from the moment you arrive.

Wellness is at the core of COMO Metropolitan Singapore's offerings, enhanced by cutting-edge technology. Guests can access yoga and pilates sessions, hyperbaric oxygen therapy, and hot-and-cold immersion treatments, designed to promote relaxation and rejuvenation. These amenities integrate advanced wellness technologies to provide tailored, restorative experiences, setting the hotel apart as a leader in innovation for health-focused luxury.

- **Neighborhood:** Orchard Road
- **Technologies and Features:** Robot barista (Bruno), innovative wellness therapies at COMO Shambhala, Sleep Dreams packages with sound-wave technology, and smartly designed rooms with city views and sustainable amenities
- **Rates:** Starts from SGD 300 - 350

Quincy Hotel Singapore



Photo Credit: TripAdvisor (https://www.tripadvisor.com/Hotel_Review-g294265-d1235512-Reviews-Quincy_Hotel_Singapore_By_Far_East_Hospitality-Singapore.html)

Why it stands out: Standout boutique property known for its modern design and personalized service

Ideal for: Solo travelers, couples, and leisure travelers seeking a stress-free, tech-savvy, and all-inclusive stay.

Quincy Hotel Singapore exemplifies how a boutique property can integrate technology without losing its personal touch. Located near Orchard Road, the hotel focuses on convenience with features like key card access, smart TVs, and complimentary high-speed WiFi, ensuring guests stay connected at all times. Thoughtful amenities, such as the wellness-inspired indoor infinity pool and steam room, further elevate the guest experience, creating an environment that combines modernity with comfort.

While the guest experience is enhanced through technology, Quincy's attentive staff is dedicated to offering warm, personalized interactions that make every stay feel special. Whether it's assisting with local recommendations or providing tailored concierge services, Quincy Hotel creates a seamless stay by combining modern conveniences and human-centered care. The hotel's all-inclusive concept ensures that guests can enjoy à la carte breakfast, 24-hour lounge access, and light refreshments without any stress of hidden charges.

- **Neighborhood:** Orchard Road
- **Technologies and features:** Key card access, flat-screen smart TVs, high-speed WiFi, wellness-inspired infinity pool, and steam room
- **Rates:** Starts from SGD 200 - 250

Royal Plaza on Scotts



Photo Credit: Royal Plaza on Scotts (<https://www.royalplaza.com.sg/>)

Why it stands out: Award-winning independent hotel that is proudly Singaporean and hyper-local

Ideal for: Business travelers, tech-savvy guests, and families seeking a luxurious and convenient stay in the Orchard Road district

Royal Plaza on Scotts is a distinguished independent hotel located in Singapore's vibrant Orchard Road district. Celebrated for its commitment to innovation, the hotel has earned accolades such as Asia Pacific's Best Independent Hotel, awarded by TTG Asia for over 15 years. Its prime location places guests at the heart of Singapore's shopping and business hub, with popular malls like ION Orchard, Takashimaya, and Paragon within a 10-minute walk.

Royal Plaza on Scotts integrates smart solutions to streamline operations and enrich the guest experience. Its Vouch system allows guests to make requests like fresh towels or dinner reservations via a QR code, eliminating the need for dedicated staff to answer calls. Self-service check-in kiosks further enhance convenience while staff remain available to assist guests in person. These innovations allow the hotel to optimize efficiency without compromising its signature warmth, ensuring a seamless and personalized stay for every guest.

- **Neighborhood:** Orchard Road
- **Technologies and Features:** User-friendly service request system, complimentary high-speed internet, and smart in-room features
- **Rates:** Starts from SGD 220

Fairmont Singapore



Photo Credit: Fairmont Singapore (<https://www.fairmont-singapore.com/>)

Why it stands out: Fairmont Singapore champions tech-enabled sustainability and offers world-class, award-winning conference amenities, combining innovative hospitality with eco-conscious practices for an unmatched guest and event experience.

Ideal for: Business travelers, eco-conscious event planners, and guests seeking luxurious stays with cutting-edge sustainability and state-of-the-art conference facilities.

Located in Singapore's vibrant Civic District, Fairmont Singapore redefines hospitality by integrating cutting-edge technology and sustainability into its luxury offerings. Internationally renowned for its award-winning conference amenities, Fairmont Singapore's reputation for hosting world-class events is further elevated by strategic partnerships, such as with Unearthed Productions, a leading event management company specializing in cutting-edge audio, video, and lighting (AVL) solutions. The hotel features app-free contactless check-in and check-out using QR codes, enhance guests convenience by providing all the information they need on their phones.

Fairmont Singapore's focus on sustainability is equally impressive. Guest rooms are equipped with smart energy-saving features, such as presence-detection systems that automatically adjust lighting and temperature. Additionally, the hotel leverages AI-driven solutions like Lumitics' food waste tracker to optimize its kitchen operations and reduce food wastage. These innovations exemplify the hotel's commitment to providing an exceptional guest experience while minimizing its environmental footprint.

- **Neighborhood:** Civic District
- **Technologies and Features:** App-free contactless check-ins, smart energy-saving systems, and AI-driven food waste tracking in restaurants
- **Rates:** Starts from SGD 450

PARKROYAL COLLECTION Pickering, Singapore



Photo Credit: Pan Pacific Hotels Group (<https://www.panpacific.com/en/hotels-and-resorts/pr-collection-pickering.html>)

Why it stands out: Blends innovative technology with sustainable design, offering a modern, eco-conscious haven for business travelers

Ideal for: Eco-conscious travelers, business professionals, and event organizers seeking sustainable, high-tech solutions.

Located in the heart of Singapore, PARKROYAL COLLECTION Pickering is an iconic green hotel that redefines luxury through its commitment to sustainability and technological innovation. The hotel features a striking "hotel-in-a-garden" design with 15,000 square meters of lush sky gardens, waterfalls, and cascading greenery, creating a peaceful, environmentally-friendly environment. This green design is further supported by energy-saving technologies like motion sensors and rainwater harvesting systems, ensuring minimal environmental impact while maximizing comfort.

The hotel offers green meeting packages with sustainable refreshments and farm-to-table lunches, ideal for low-impact business events. With versatile spaces for events up to 500 delegates and specialized workspaces, it caters to the needs of business guests, combining sustainability and technology in every aspect.

- **Neighborhood:** Central Business District, close to Chinatown, Marina Bay, and cultural landmarks.
- **Technologies and Features:** AI-powered smart rooms, energy-saving sensors, and a sustainable Urban Farm.
- **Rates:** Starts from SGD 350-400

Aloft Singapore Novena



Photo Credit: Marriott (<https://www.marriott.com/en-us/hotels/sinnv-aloft-singapore-novena/overview/>)

Why it stands out: Distinguished by its vibrant design and a strong emphasis on fostering local connection

Ideal for: Travelers who seek a tech-forward environment and a community-oriented atmosphere, all within a peaceful, modern retreat.

Aloft Singapore Novena is a design-centric, tech-forward hotel located in Zhongshan Park. While the hotel is a bit removed from the city's main attractions, its quiet neighbourhood is ideal for a modern, quiet retreat. In fact, the hotel is perfect for those who appreciate tech-forward hospitality with a local, community-driven vibe. It caters to a new generation of travelers seeking more than just a place to stay, offering vibrant open spaces and sleek aesthetics.

The hotel stands out for its seamless integration of technology, such as in-room wireless charging and a striking LED video wall in the ballroom. Thoughtfully designed furnishings provide practical features, such as multiple charging points and USB outlets, making it perfect for both work and relaxation. The hotel also focuses on supporting the local community through initiatives like Live@Aloft, which showcases local music talent, creating a space for cultural exchange.

- **Neighborhood:** Balestier
- **Technologies and Features:** Mobile check-in, wireless charging stations in-room, LED video wall showcasing digital art, and practical furnishings with multiple charging points
- **Rates:** Starts from SGD 150-200

M Social Singapore



Photo Credit: M Social Singapore (<https://www.msocial.com/>)

Why it stands out: Known for its avant-garde design and vibrant, community-centric atmosphere

Ideal for: Millennials, tech enthusiasts and creative travelers who value social connectivity

M Social Singapore, designed by Philippe Starck, brings a bold and innovative experience. This lifestyle boutique hotel, located along the Singapore River, seamlessly blends modern art, cutting-edge technology, and a social ambiance. Notably, the hotel's focus on technology is evident in its pioneering smart features, such as the region's first autonomous service delivery robot, AURA, and the self-check-in kiosks that streamline the guest experience. It is equipped with chic guest rooms featuring mood lighting and smart TVs.

In addition to its tech-savvy amenities, M Social Singapore emphasizes community and interaction. The hotel's social spaces encourage networking and socializing, perfect for travelers who appreciate the value of connection. Whether it's using the in-room technology for mood lighting and entertainment or meeting other guests in the dynamic public areas, M Social offers a memorable experience where technology and creativity meet.

- **Neighborhood:** Robertson Quay
- **Technologies and Features:** Self-check-in kiosks, mood lighting, smart TVs, high-speed WiFi, and service robots for cooking and delivery
- **Rates:** Starts from SGD 120-150

Takeaways

Singapore's smart hotels are revolutionizing the hospitality industry by blending luxury with innovation and sustainability. Catering to the needs of modern travelers, the aforementioned award-winning properties are setting new standards in how technology can enhance guest experiences.

As you can tell, some key features that are setting apart these smart hotels include:

- **AI-powered smart rooms:** Automated control over comfort, lighting, temperature, and entertainment, enabling a tailored, seamless experience.
- **Mobile integration:** Digital check-in/check-out, in-app service requests, and AI-Powered concierge services for enhanced guest management.
- **Sustainable design and practices:** Smart energy-saving systems, eco-friendly design elements, and green meeting packages for low-impact business events.
- **Versatile event spaces:** Flexible venues designed to accommodate both small meetings and large conferences, with eco-conscious features and modern tech.
- **Personalized Experiences:** From tailored in-room settings to exclusive services, creating a unique, customized stay for every guest.

Whether you're a business professional, eco-conscious tourist, or leisure guest seeking a tech-forward experience, these hotels offer a seamless blend of convenience, comfort, and responsibility.

Concluding Tips - What to consider before booking:

- **Purpose of travel:** If you're traveling for business, you might prioritize hotels with specialized workspaces, advanced meeting facilities, and proximity to business districts. For leisure or family vacations, hotels with relaxation-focused amenities, family-friendly spaces, and entertainment options may be more appealing.
- **Personal values:** Beyond sustainability, consider what other values matter to you. Hotels that emphasize wellness, such as offering fitness centers, healthy dining options, or wellness programs, may resonate with those seeking a holistic experience. Similarly, if eco-friendliness is important to you, check the hotel's green practices and certifications to ensure alignment with your values.
- **Price considerations:** Smart features and luxury come at a price, so ensure the hotel fits your budget alongside its high-tech and eco-friendly offerings.